FAQ'S



Q

How does Shore Summer Rentals work?

A

Shore Summer Rentals has been connecting owners and renters together to book direct and save since 2004. We cut out the middleman and the taxes and fees associated with that business model. We are the real deal and provide amazing results. Check out the below email we just received from an owner who listed with us just last week. We receive emails like this daily and it makes us so happy.



"Hey Maria and Raya, just wanted to let you know that we've booked 6 weeks over the last few hours. Whatever you are doing for marketing I have to say is working. 1 week on your platform was infinitely better than the 0 listings I got from the other company who has had it since January. Very pleased with the quality of service and responsiveness of you and your team! Best, Chad" View all our Google 5 Star Reviews.

Q

How do you market your website?

A

Shore Summer Rentals invests heavily in Search Engine Optimization (SEO), Google Ads, Facebook, Instagram and more. We also advertise with several media outlets to ensure that our website brings our listings tremendous exposure. Additionally, all listings are reviewed weekly to make sure they are being optimized effectively. We invest in several resources, so our listings are exposed to a large pool of qualified renters/guests. We have been in business since 2004.

Q

Do you handle the distribution of keys? Do you come to home to take photos?

A

We do not handle keys or tenant access. We recommend installing a keyless door lock where the code can be changed between renters/guests. If you can't do that, install a lockbox on your property somewhere and place the keys in there. We do not take photos but can recommend very affordable real estate photographers. Professional photos are key to vacation rental success.

FAQ'S



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How do your renters/guests pay?

A

Renters/guests pay owners/hosts directly. For my personal rental home, I require 50% to be paid upfront to secure the date with the balance due 30 days before arrival. Payments I accept are personal check, money order or certified bank check. I do not recommend accepting credit card payments because the guest/renter can dispute the charge for any reason and most times the credit card company sides with the purchasers. You are then out several thousands of dollars. Of course, if it is a last-minute rental, I require 100% upfront in cash, money order or certified bank check. If you want to accept credit card payments, you can create an account on Stripe.com. You would want to contact them with any questions about the process and fees they charge. I don't recommend accepting Venmo, Paypal or Zelle unless it is set up as a business account for tax purposes. To avoid scams and fraud, NEVER give anyone your bank information or accept a wire.

Q

Do I need extra rental liability insurance?

A

Don't be fooled by the national websites scaring you into thinking you need \$1 million dollars in liability insurance. The insurance you currently have on your home should be more than sufficient. I do suggest calling your insurance to confirm how much personal liability insurance coverage you currently have in place for your renters just to be sure.

0

How do your owners/hosts save?

A

Our owners/hosts pay us <u>one low yearly fee starting at \$279</u>, depending on the membership they choose. That's it! Owners/hosts on VRBO/AirBNB platforms pay more than that PER BOOKING, which adds up to several thousands of dollars per year. You do not have to! If you own less than 3 rental units, your renters are **exempt** from the 11.625% NJ Shore Tax. Renters are being educated and coming to us to book their shore rentals. Read about the tax exemption here.

FAQ'S



Q

How do your renters/guest save? Do I have to charge them the NJ Shore Tax?

A

Booking a rental from an owner on Shore Summer Rentals is considered a private booking since we do not handle any of the rental transaction monies. As mentioned above, this exempts the renters/guests from having to pay the NJ Shore sales and lodging taxes to an owner who owns less than 3 rental units. Also, our owners/hosts do not charge made up service and booking fees. Combined, this saves our renters/guests over 25% on one booking, which can be anywhere from several hundred dollars to several thousand dollars, depending on the rental rate. Renters are being educated to this and flocking to us to reserve their next vacation rental. Check out the below real-life example of how much a renter and owner BOTH pay on a 1 week booking from AirBNB & VRBO.



Pricing Breakdown		
Booking summary O Your dates are available		
Check In Jul 9	Check Out Jul 16	
Guests 3 guests		
\$575.00 x 7 nights Service Fee ②		\$4,025.00 \$443.00
Tax ^		\$467.91
State - New jersey General Sales and Use Tax Accommodations Tax		\$266.66 \$201.25
Total		\$4,935.91
	Your first payment is only Pay the rest by May 25, 2022 ②	\$2,970.21 \$1,965.70

Entire residential home
Waterfront retreat, minutes from the beach!

* 4.95 (58 reviews) • \$ Superhost

Price details

\$592.86 x 7 nights \$4,150.00
Cleaning fee \$150.00
Service fee \$607.06
Occupancy taxes and fees \$499.88
Total (USD) \$5,406.94

TOTAL SSR TAXES & FEES FOR GUESTS ON THIS 7 NIGHT RENTAL

\$0.00

GUESTS ON THIS 7 NIGHT RENTAL

\$1,107.04

TOTAL VRBO TAXES & FEES FOR GUESTS ON THIS 7 NIGHT RENTAL





Q

Can you tell me how much I should be charging for rent?

A

We can certainly guide you, but you will determine the rental rate for your vacation rental property. Per the NJ Real Estate Commission, we are not permitted to suggest rental pricing. Once you are up and running on Shore Summer Rentals, we can certainly guide you to rental comparisons for you to see what they are charging. When comparing rental rates, be sure they closely match your property size, age of home, amenities, appliances, furniture, distance to beach. etc. Our owners/hosts may update their pricing structure at any time. Obviously, homes that have updated kitchens, furniture, bedding, nice décor, etc. do very well. We are looking for owners who take pride in their homes.

Q

Do you offer damage insurance?

A

No. We are not fans of damage insurance. Being in the rental business coming on 20 years, we find that renters/guests who have a security deposit held by the owner/host, have more accountability to leave the place as found. They want that \$500 (or whatever amount the owner holds) back. When guests pay a \$59 damage insurance policy that they know they will not get back, most are less careful with your home and don't return it in the same condition as found. They have no skin in the game. Most damage insurance claims are denied and the only people making money are the insurance company and the rental platform offering the insurance. They both receive large cuts of every policy written. They are not looking out for your best interest, trust me! Plus, owners/hosts need to fight with the insurance companies, renters are off the hook. I still hold security deposits for my rental tenants.

If the owner needs to withhold any part of the deposit, be sure to send a detailed letter in writing within 30 days of their departure. You must include photos and receipts in the amount of money being withheld. If they return your home in good condition, it is NJ law that deposits be returned to renter/quest within 30 days of departure.





Do you coordinate cleanings between tenants?

No matter what platform you use, the owner/host is responsible for hiring a cleaning service for rental turnovers. You want to find someone you trust and that will take photos between each tenant and forward to you, especially if something is broken or the place is left extremely dirty. We would be happy to send you recommendations in your area.

Do you coordinate handyman services if something breaks at the property?

What happens if an appliance or the HVAC system is not working properly when the renter is there? No matter what platform you use, the owner/host is responsible to address any issues that arise. We can offer recommendations of handyman services, HVAC, plumbing vendors, etc.

How do renters find my property?

ALL MAIN MEMBERSHIPS INCLUDE:

We have designed robust <u>advanced search filters</u> that narrow down the exact beach house rental that meets your needs such as amenities, location, budget, availability and more. We are a rent direct platform where guests contact the owners directly. Cutting out the middleman saves our owners and renters thousands of dollars per year. Make sure to purchase the appropriate membership type for your home. Membership differences and pricing on the next page.

What do your Main Memberships include? List your rental now.

Direct Renter Access, Renter Contact Info, Renter Reviews, Interactive Google Maps, Rental Lead List Access, Best of the NJ Shore Facebook rental availability postings, Facebook owner page access, image portal, calendar with Ical syncing, rental rate section, renter email text notifications, a free RENT DIRECT sign. We are here to guide you through the process.





Q

Can you explain the differences in your Main Memberships? List your rental now.

A

SILVER

- Ranking Position:
 LOWEST displaying BELOW our Gold, Diamond and Platinum listings.
- Upload up to 30 images.
- ✓ Not featured on home page.
- ✓ Not featured on social media.
- ✓ No access to special's pages.
- ✓ Not featured on newsletter blast.
- ✓ No access to Welcome Guide.

LIST RENTAL

\$279/365 days Silver listings receive the least exposure.

GOLD

- ✓ Ranking Position:
 - **ONE BUMP UP** from Silver but still displaying **BELOW** our Diamond and Platinum listings.
- ✓ Upload up to 40 images.
- Not featured on home page.
- Not featured on social media.
- ✓ No access to special's pages.
- Not featured on newsletter blast.
- ✓ No access to Welcome Guide.

LIST RENTAL

\$399/365 days Gold listings secure 25% more bookings than Silver listings.

DIAMOND

- Ranking Position:
- **TWO BUMPS UP** from Silver but still displaying **BELOW** our Platinum listings.
- ✓ Upload up to 50 images.
- Featured on home page.
- Not featured on social media.
- ✓ No access to special's pages.
- ✓-Not featured on newsletter blast.
- ✓ No access to Welcome Guide.

LIST RENTAL

\$499/365 days Diamond listings secure 50% more bookings than Gold listings.

PLATINUM

- Ranking Position:
- HIGHEST displaying ABOVE our Silver, Gold and Diamond listings
 PLUS below Add-Ons included.
- ✓ Upload up to 60 images.
- Featured on home page.
- Featured on social media.
- Access to ALL special's pages.
- Featured on newsletter blast.
- Access to Welcome Guide.

LIST RENTAL

\$999/365 days

Platinum listings secure 100% more bookings than Diamond listings.

Q

Can you explain how the Add-Ons work?

A

Our popular Add-Ons are designed to supplement your Main Membership exposure. We offer Top Spots, Social Media Postings, Newsletter Blasts, Renter Welcome Guides and Special's pages which include: Last Minute, Full Summer, Partial Week, Under Age of 25 and Winter Monthly Rentals. View details here.





Q

How do I list my rental?

A

Our system guides you through the easy process. If you haven't yet listed your rental home with us, you can do it now! We have two amazing offers below to get started. You can't go wrong with either so pick one now!

Q

How long does it take for my home to appear on Shore Summer Rentals?

A

Immediately! Once you follow the instructions and make payment, the system will walk you through creating an amazing rental listing. We will review your listing and request ownership verification within 24 hours, if we cannot verify on our end.

New Owner Blowout Offer #1 - \$1,500 offer for only \$699 - 50% savings

<u>Check out our Blowout Offer here.</u> The link will guide you through the process.

This offer includes our highest membership types, top spots and all of our add-ons. Wow!

This offer expires 7 days from today. Be sure to follow instructions here using promo code: blowoutnewauto

New Owner Introductory Offer #2 - \$50 off

Take \$50 off any Main Membership here. Pay as low as \$279 for a full 365 days. This offer expires 7 days from today. Use promo code: **50offnew.**

Renting direct is easier than you may think once you have an organized system down. We are here to help you do just that to be sure you truly secure the highest profit margin possible! We look forward to having you as part of the **ShoreSummerRentals.com** family! Sincerely, Maria Kirk